



## BAY AREA COSMETIC DERMATOLOGY

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### YOUR eVISIT APPOINTMENT

[ Virtual Consultations for Established Patients ]

BACD eVisits are hosted on Doxy.me, a HIPAA-secure video platform. To ensure your virtual appointment is successful, please read through the following requirements.

#### HOW TO PREPARE FOR YOUR eVISIT

- Prior to your eVisit, determine a location with the best Wi-Fi connection and lighting, such as near a window. This allows your provider the most accurate, uninterrupted view of your skin during the appointment.
- **Your provider will need recent photos of the areas of concern. Please upload photos 24 hours prior to your eVisit using the following requirements:**
  - Find a solid background.
  - Lighting should not create any drastic shadowing.
  - Pull back hair so your entire face is visible.
  - Photos should be taken head-level.
  - If your neck and chest are areas of concern, please upload photos of these areas as well.
  - Upload your photos on our patient portal: MyPatientVisit at least 24 hours before your eVisit.

#### HOW TO UPLOAD PHOTOS

1. Login to MyPatientVisit [here](#).  
*If you don't have a MyPatientVisit account, please contact our office and we will send you a link to sign up. (Note: Link expires 72 hours after being sent).*
2. Click on "myChart" at the top of page and select "Upload Document" from the dropdown menu.
3. Select the photos for upload and your provider will be automatically notified.

#### HOW TO LOG INTO YOUR eVISIT

1. At the time of your appointment, enter the [virtual waiting room](#) using a phone, computer or tablet.
2. Type your first and last name (as we have it in our system) and allow access to your camera.
3. Your provider will be with you promptly.

#### 2 PAYMENT OPTIONS FOR eVISIT

- 1) After your eVisit, our office will charge your credit card on file.
- 2) If you do **not** have a card on file with us, please have your preferred method of payment ready as you will be prompted to make a secure online payment at the end of your eVisit.

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WE LOOK FORWARD TO SEEING YOU ONLINE SOON!